

## Passenger Receipt Confirmation of Booking

MR David Robledo Flores Mankiewicz Mexico Real de las Lomas 47A Fraccionamiento Vista Real

76137 Queretaro Mexico

#### Dear David Robledo Flores,

many thanks for booking your flight with us. We wish you a pleasant flight.

This booking confirmation contains all the information about your flight. When you check-in at the airport you must show this confirmation and your passport or photo-ID in order to receive your boarding card.

Please keep this booking confirmation with you during the entire trip.

#### Your booking

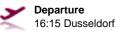
Individual reservation code (please state at check-in)

# GH86FD

Date of booking: 02.11.2022 14:46 (CET) Date of change: 02.11.2022 14:47 (CET)

Flight data (times are local times)

## Flight: 20.11.2022 | Flight Number EW 7081 (SMART\G)



Arrival 17:20 Hamburg

Passenger

1. Passenger: MR David Robledo

Your booked additional services

#### 1. Passenger: MR David Robledo

Dusseldorf (DUS) - Hamburg (HAM) (SMART)



- 1 x 1st piece of checked baggage (23kg) (BAG1)
- 1 x 2 Cabin Bags & Priority Boarding board the aircraft as one of the first guests
- (BRD)

• 1 x Airport Check-in Service (CKIF)

### **Call Center**

02.11.2022 | 14:51 (CET)

## Germany

For calls from Germany you can reach us dialing +49 (0)221 599 882 22.

#### **Business Hours**

Our Call Center is open 06:00 – 24:00 hrs.

## COVID-19

The travel rules and regulations in times of the Coronavirus change daily. We therefore ask you to inform yourself about the current conditions at least 48 hours before departure on www.eurowings.com/coronavirus. Please note that some countries require special entry forms or online registration.

**No cash payments permitted on board:** In order to comply with the current safety measures, we cannot accept cash payments on board at this time. Please pay for board services with your debit or credit card.

## Hand Baggage

Fare	Small cabin bag (40x30x25 cm) e.g. laptop bag	Large cabin bag (55x40x23 cm, 8 kg) e.g. trolley
BASIC	1	-
BASIC + Priority boarding <sup>1</sup>	1	1
SMART <sup>1</sup>	1	1
BIZclass	1	2

<sup>1</sup>Once the overhead compartments are full, we load the remaining large cabin bags in the hold free of charge.

## Small cabin bag

Large cabin bag



Hand baggage that does not meet the specifications is transported in the hold for a fee.

## **Free Information Service**

Stay up to date on your flight status. Sign up with your mobile number or e-mail address for automated status notification on any schedule changes to your flight via e-mail or text message at an early stage.

## Your payment information

Total	151.99 €	
Total Flight Fare	151.99 €	
Flight Price	102.38 €	(3)
Aviation Tax	15.20 €	(3)
Airport charges	34.41 €	(3)
Total	151.99 €	
Total Payment Amount	151.99 €	
American Express (02.11.2022)	151.99 €	

Total Due	0.00 €
(3) 19% VAT (24.27 €) 127.72 €	151.99 €

Under Article 34 of the Turnover Tax Implementing Regulation (UStDV) this receipt constitutes an invoice as laid down in section 14 of the Turnover Tax Act (UStG) and is sufficient to claim a tax deduction.

#### Turnover tax statement

Domestic German flights are subject to the respective applicable VAT on the fare and additional services (e.g. excess baggage, rebooking). You will receive a 'passenger receipt' for international flights as under Article 26 para. 3 of the Turnover Tax Act (UStG).

If your flight has been charged to an American Express I-BTA account the I-BTA invoice must be used for VAT input tax reclaim. An American Express Invoice will serve this purpose.

When a tax receipt is issued, all previously issued 'passenger receipts' for this flight reservation cease to be valid.

## **General Conditions of Carriage (GCC)**

In completing your booking you agreed to our General Conditions of Carriage (GCC). The exact wording of our GCCs can be found on the internet at: GCC Eurowings GmbH

More questions concerning your flight booking and flight: www.eurowings.com/help

#### **Travel Media**

With your booking you are entitled to download up to 3 digital publications free of charge depending on the booked fare.

By clicking the link below you can download the title(s) of your choice to your mobile device before departure.

To the selection Download Code: f4e03a04-eab7-459b-999f-c8073c6efe0f

Access and further information on Travel Media can be found on our website www.eurowings.com/travelmedia.

#### **Important Notes**

Your booking contains the flight data valid at this point in time.

The Flight Ticket (including the Flex Option Ticket) is, unless governed by terms in these Conditions of Carriage, valid for a maximum of 12 months from the date of issue (booking date).

Due to the capacity situation at various European airports slight deviations in departure times may occur. For this reason, we recommend that you re-check the validity of flight times up to 24 hours prior to your scheduled departure time by referring to the flight schedule at our web site www.eurowings.com. You can also take advantage of our easy-to-use online and mobile check-in facility from all participating airports up to 72 hours before departure.

#### **Airport Information**

Some airports may levy local on-the-spot charges that are not linked to the agreed fare. These charges have to be paid on site before departure.

Eurowings GmbH | Terminal-Ring 1 | 40474 Düsseldorf Geschäftsführer: Jens Bischof (Vorsitzender) | Kai Duve | Edi Wolfensberger Vorsitzender des Aufsichtsrats: Harry Hohmeister

## Seat reservation

You can reserve a seat even after you have bought your ticket. You can do so up to the end of the check-in procedure before departure online or via our call centre. There is a fee per seat reservation (depending on the fare) per passenger and leg (on domestic German flights add VAT). If you do not reserve a seat, you will automatically be allocated one at no extra cost when you check in.

## Check-In

For information regarding check-in opening and check-in closing times please refer to www.eurowings.com/check-in-information

You can check in online free of charge in all fares. If you have booked a BASIC fare and have not checked in online, we charge a fee of  $5 \in$  per person at the airport counter.

If you are travelling with baggage, please check it in at the designated baggage claim area well in advance of departure. At some airports, late night baggage drop-off is available at an extra charge. Please inform yourself about the conditions at www.eurowings.com/check-in-information.

Passengers who do not present themselves at check-in by the designated final check-in time for their flight will not be allowed to proceed with checking in for their flight. All passengers including children must present a legally acceptable form of photo ID.

#### **Entry Conditions**

Please be aware of the current provisions regarding entry and stays in(to) the country you are travelling to.

We would point out that for children under the age of 18, a certified consent form from parents or legal guardians is required for entry into certain countries. For more information you can contact the Ministry of Foreign Affairs of the Federal Republic of Germany or your own embassy. If you are denied entry into a country, you will be liable for any costs incurred (transport back to the departure country or home country, plus any administration costs, etc.).

#### Baggage

Each passenger may take one small piece of hand baggage with max. 40 x 30 x 25 cm on board. Depending on the tariff booked or added extra services further hand baggage pieces may be included.

Please note the rules governing hand baggage on flights within the European Union. You can read the rules in full on www.eurowings.com as well as by consulting our General Conditions of Carriage.

**Registering baggage** please note that one item of baggage cannot exceed 32 kg in weight. Depending on the tariff booked items of baggage up to 32 kg may be included. Baggage checked in may incur a surcharge. For more information about baggage please go to www.eurowings.com or our General Conditions of Carriage.

**Outsized or special baggage** must always be notified in advance. You may notify us of your intention to take such outsized or special baggage with you (e.g. golfing bags, ski equipment, surfboards, bicycles) either during your online flight booking, by telephone via our call centre or at the ticket counter. Please note that if you intend to carry sporting weapons, this is only possible by notifying us via our call centre. On domestic flights the respective applicable VAT will also be charged on fees levied for the carriage of outsized or special baggage. We shall not be liable for any items in your baggage such as medicines, documents, valuables, perishable, fragile, optical or electronic articles, money, jewelry, business documents, keys, cheques and credit cards etc.

Checked and cabin baggage equipped with a lithium battery (so called **Smart Baggage**) can only be carried if the lithium battery has been removed from the baggage. The lithium battery must be carried separately in the cabin. Due to safety reasons, baggage where the lithium battery cannot be removed, is forbidden for carriage.

## WITH REFERENCE TO LINKED TRAVEL ARRANGEMENTS

If you book additional travel services for your trip or holiday via www.eurowings.com, you will not benefit from rights applying to packages under Directive (EU) 2015/2302. Therefore, Eurowings GmbH will not be responsible for the proper performance of those additional travel services. In case of problems, please contact the relevant service provider.

However, if you book additional travel services via eurowings.com not later than 24 hours after receiving the confirmation of the booking from Eurowings GmbH, those travel services will become part of a linked travel arrangement. In that case Eurowings GmbH has, as required by EU law, protection in place to refund your payments to Eurowings GmbH for services not performed because of Eurowings GmbH's insolvency, and, where necessary, for your repatriation. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

Eurowings GmbH has taken out insolvency protection with Zurich Insurance plc office for Germany.

Travellers may contact this entity or, where applicable, the competent authority (Zurich Insurance plc Niederlassung für Deutschland, Platz der Einheit 2, 60327 Frankfurt; +49 69/7115-0) if the services are denied because Eurowings GmbH's insolvency.

Note: This insolvency protection does not cover contracts with parties other than Eurowings GmbH, which can be performed despite Eurowings GmbH's insolvency.

Directive (EU) 2015/2302 as transposed into the national law.

#### **Tariff Restrictions**

Here you will find all important information regarding our tariffs and tariff restrictions.

If you are unable to take the flight you have booked, it is possible to transfer your ticket to another person. Name changes are possible on all flights. Name changes can be made via the call centre by quoting the booking code no later than 2 hours before check-in closes for the first flight of the whole journey. Please consult our General Conditions of Carriage for fees per person and booking for a name change. If the current flight fare is higher than the fare paid at the time of the original booking, the difference in fare must be paid.

Reservations are person-specific. The names listed in the booking must be identical with the names in the passports. Changes to flight routes are not possible.

Eurowings GmbH | Terminal-Ring 1 | 40474 Düsseldorf

Executive Board: Jens Bischof (Chairman) | Kai Duve | Edi Wolfensberger Chairman of the Supervisory Board: Harry Hohmeister Corporate Headquarters: 40474 Düsseldorf Registration: Amtsgericht Düsseldorf HR B 66807 VAT-ident.-number: DE 133 500 868